

# USA Topline Insights

## Three quarters (76%) say a mix of office-based and remote working is the best way forward



- The responsibility for delivering a better future world of work for the USA is shared between employers and employees, with the government playing a secondary role. Compared to other countries, US workers have a particularly strong sense of self-responsibility:

% Who say the following are responsible

Your Employer	Yourself	Government
84% (+4)	83% (+13)	71% (-2)

- 82% say it will be important in the new world of work for **leaders to focus on collaboration, problem solving and adaptability**, while 82% also say a **leadership style focused on empathy and a supportive attitude** are important

- Work/life balance, job security** and **trust** are key elements to post pandemic working life

### Top 5 most important to their working life after the pandemic

Job security	87%	(+9)
Work / life balance	87%	(+7)
Trusted to get the job done	86%	(+8)
Good relationship with manager	83%	(+11)
Maintain physical health	81%	(+8)

- Top training needs relate to **digital and soft skills**

### Top 5 most important training, resources and support after the pandemic

Digital / remote working skills	78%	(+9)
Company platforms / systems	77%	(+12)
Managing staff remotely	75%	(+10)
Soft skills	71%	(+8)
Resources / support on mental health	69%	(+9)

N..B. ( ) = % POINT DIFFERENCE VS. GLOBAL across the 8 countries surveyed: USA, UK, Italy, Spain, France, Australia, Germany, Japan. Future of work survey with white collar workers USA (n=1,000), Global (n=8,000)